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Operating Policy

The purpose of Porin Satama Oy's operations is to develop and maintain the operating conditions of the regional port-related industrial and commercial freight transport in an economically viable manner. The infrastructure and services of the port enable client companies to operate.

The needs of our clients guide our solutions and investments. Our goal is to have a safer, more efficient, and successful port.

The competition, environmental and safety requirements cause changes and speed up development. Flexibility is one of our assets. Decision-making is a long-lasting process and is based on combining the owner's and the port's strategies.

The system is designed to operate on the basis of ISO 9001, 14001 and 45001 standards, national laws and regulations of the European Community and Finland.

Customer satisfaction is one of our quality gauges. The most important factor affecting quality is a highly skilled and well-motivated staff committed to continuously improving the quality of operations with the aim of lasting customer satisfaction. We continuously develop our operations through customer feedback and self-assessment.

Porin Satama Oy's environmental policy is based on the view that strict environmental standards are not a barrier to emerging business opportunities.

The environmental policy is also part of the quality policy. The challenge is to combine environmental protection with long-term economic growth to ensure sustainable development in the long term.

Occupational health and safety management is also a key element of quality. With security management, Porin Satama Oy strives to ensure undisturbed business operations by protecting personnel and all stakeholders from damage and accidents.

Porin Satama Oy supports activities maintaining work capability, promotes healthy exercise and focuses on preventing staff burnout, and enhances the prerequisites for occupational health care, occupational safety, and work control.

Our staff is committed to an operating policy that is actively implemented and maintained.